

HDE International Robots, Inc.

Certificate of Limited Warranty

HDE Manufacturing, Inc. ("HDE") warrants products manufactured by it against any defects in material or workmanship for a period of two (2) years from the date of delivery to original customer. If the product becomes defective during this warranty period, HDE will repair it or replace it at HDE's discretion, without charge for parts or labor, in accordance with the warranty service procedure described below. This warranty extends only to the original buyer and is not assignable or transferable to any other person or entity.

This Limited Warranty does not cover any damage to the product caused by faulty or leaking batteries, force majeure, accident, misuse, faulty installation, improper maintenance or repair, or alteration by unauthorized persons or agents.

Repair or replacement of the product is the SOLE AND EXCLUSIVE REMEDY for any loss or damage, no matter what form or how arising, due to a defect in an HDE product. THIS WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS, IMPLIED OR STATUTORY, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WITH ALL IMPLIED WARRANTIES DISCLAIMED TO THE FULLEST EXTENT PERMITTED BY LAW AND IN NO EVENT TO EXCEED TWO YEARS. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

HDE SHALL NOT BE LIABLE UNDER THIS LIMITED WARRANTY FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT OR SPECIAL DAMAGES, INCLUDING WITHOUT LIMITATION, LOSS OF PROFITS OR OTHER ECONOMIC DAMAGES. Some U.S. states do not allow the exclusion or limitation of incidental or consequential damages so that this above limitation or exclusion of incidental and consequential damages may not apply to you.

v This Limited Warranty sets forth HDE's entire warranty for these products and may not be modified or supplemented by any written or oral statements by any person or in any other document. This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Warranty Service Procedure

If a problem occurs, please contact the HDE Service Department at +1 817 336-5449 Monday to Friday between 7:30 a.m. and 4:30 p.m. US Central Time. Often a problem can be quickly resolved over the telephone.

If you need service for your product under this Limited Warranty, you must deliver the product at the address listed below at your expense before the end of the warranty period. All transportation, postage, and other charges to ship the product to HDE must be prepaid by you. HDE will not accept collect or postage-due shipments. HDE will also not be responsible for any damages occurring during delivery to HDE so you should safely and securely pack the product, preferably in its original carton or equivalent, and have the shipment insured. Include in the package a written note which gives your name, return address and contact telephone number, a description of the product returned (e.g., model number and serial number) and a full explanation of the problem.

Warranty returns should be sent to the following address:

Service Department, HDE International Robots, Inc.

2732 Weisenberger Street, Fort Worth, TX 76107 USA

Tel.: +1 817 336-5449 Fax: +1 817 336-3166 Email: jbhmax@aol.com